

HEALTH CARE CAREER SKILLS PROGRAM (HCSP)

More than a million US transitioning military service members and veterans will stream into the workforce in the next few years. Just at the time when UnitedHealth Group is expanding in scope, geography, product lines and job families. For a company with our growth, intensity and pace, veteran recruitment taps a new source of team-oriented, rigorously trained talented individuals who have learned to operate effectively and who are a great fit with our culture.



Program

The Healthcare Career Skills Program (HCSP) is an innovative and collaborative program between UnitedHealth Group and all U.S. Military Branches. The HCSP is an internship program that provides health care career skills training. It is open to service members who are transitioning out of active duty.

Who We Are

UnitedHealth Group is a distinctively diversified health and well-being company headquartered in the United States, and a leader worldwide in helping people live healthier lives and helping make the health system work better for everyone.

The Value of Military Experience

At UnitedHealth Group, we know that military candidates bring great experience including:

- Leadership, critical and analytic thinking skills.
- Similar UHG values and focus; serving others, to better others.
- Diverse talents, experiences, abilities, certifications, licenses and educational levels.
- Ability to collaborate with others and work on projects as part of a team.

DoDo
Do Do
DoDo



Program Objectives

Continue to enhance our Military and Veteran community relationships and outreach by expanding professional and developmental opportunities to transitioning military members.

Create a transitioning program, focused on all positions across UnitedHealth Group's local organizations.

Help supplement critical needs, build our talent diversity and develop a new talent pipeline to support future growth.

Provide intern experience to explore different healthcare career options and potential, employment opportunities within a Fortune 5, global company.

Program Contacts

Elizabeth Tammen, Program Lead – elizabeth_tammen@uhg.com

Lisa Minieri, Recruiter – lisa_minieri@uhg.com

Alex Hayman, DoD/Program Liaison – alex.hayman@optum.com



HCSP Main Tracks

Program duration up to 24 weeks

Business & Finance Operations:

Process Improvement, Business/Financial/Strategic Planning, Workforce Planning, Data Analysis, Cost of Care/ Efficiency Reviews, Facilities Management

Clinical Operations:

Partnership with Provider & Clinic Teams, Utilization & Medical Management, Lean, Customer Satisfaction, Quality & Risk Associated Process Improvement, Training Initiatives, Accreditation Program Management

Customer Service:

Administrative and Executive Support, Data Analysis, Process Improvement Initiatives, Customer Engagement/Improvement Actions, and Project Management

Information Technology:

Data Analysis, Process Improvement Initiatives, Project Management (i.e. EMR, Security, LMS, Customer Support), and Application and Systems Design



Careers at UnitedHealth Group

To help support those who serve or have served and their families, UnitedHealth Group provides access to career opportunities, programs and partnerships.

Throughout the program, managers and recruiters will work with the interns to discuss career plans and interests.

Connect With Us

Program Career & Application Site

<https://uhg.hr/HSCP2018>

Military Skills Translator

<https://careers.unitedhealthgroup.com/getting-hired/transitioning-military>

Not ready to apply yet or in a location we haven't launched yet? Network with Us!

<https://careers.unitedhealthgroup.com/network-with-us>

Follow us on Twitter! @UHGMilCareers

